



BATEMAN 2-YEAR LIMITED WARRANTY

A. WARRANTY COVERAGE

- All parts or structural component(s) (except for hydraulic hoses, hydraulic fittings, and electrical wires) are covered by this warranty which proves to be defective in material or workmanship and must have been used, maintained, and serviced as intended, in compliance with /as directed in all applicable guidelines and instructions as set forth in the product manual. This warranty applies for a period of twenty-four (24) months or 3000 hours, from the ship date.
- This warranty does not cover production losses or operating losses due to the time required to repair or replace the defective equipment or part.
- All warranty services shall be performed at the point of purchase of the product either by Bateman or by a Bateman Dealer using parts provided by Bateman.
- Bateman is not responsible for any repair work which does not have a preauthorization identification number.
- Transportation is included within the first thirty (30) days of the sale for defective parts. The Service Department may sometimes authorize a reimbursement without obtaining the parts but will ask for photos and supporting documents.
- Bateman reimburses, "in-house" charges only up to one-hundred and fifty (\$150) per hour. They do not cover travel time, mileage, transportation, troubleshooting time, other charges, cost of installation, or any liability for direct, indirect, consequential damages or delays resulting from the defect.
- Parts warranty: Replacement within 90 days. From 90-120 days we offer 30% discount. 120 days- 1 year we offer 20% discount. Labor is not covered on parts orders. All parts warranty claims are subject to approval.

B. PRODUCT USE AND MAINTENANCE

- The product is designed and manufactured by Bateman for use in certain specific applications, by properly qualified and trained personnel, in compliance with Bateman's manual(s) and all-controlling federal, state, and industry guidelines and regulations. Any other such use(s) or operation of this product shall be approved beforehand in writing by Bateman.
- The customer is not authorized to work on the attachment and/or request a repair without authorization from Bateman, otherwise, the claim will be refused, and the warranty will become void.



C. WARRANTY SERVICE

In the event of any failure caused by a defect in material or in factory workmanship covered by this warranty, the Customer shall:

1. Stop using or operating the product, unless authorized in writing by Bateman.
2. Notify Bateman of the nature of the problem without delay before the repair of a warranted item. In this way, the company can evaluate the situation and either offer their expertise or authorize a field repair to come up with the most efficient solution to the problem.
3. If applicable, Bateman will create a preauthorization identification number. To obtain a number, the customer must advise Bateman of the problem before the commencement of repair. The serial number as well as pictures of the breakage are mandatory to obtain the
- D. identification number. The identification number will be issued by the Warranty Department manager or General manager and must be included with the return.
4. To receive credit for defective parts, the customer must return the parts under warranty (if there is no sign of misuse, unauthorized repair, or modification). A Return Materials Authorization (RMA) must be created by Bateman Manufacturing before the part(s) are returned.

Only claims submitted with a BATEMAN MANUFACTURING warranty claim form will be considered. If you need a warranty claim form, please contact Bateman.