



ALL GENERAL ATTACHMENTS

A. General Provisions

Bateman Manufacturing (hereinafter referred to as "Bateman") warrants its All General Attachments, including attachments and related components (hereinafter referred to as the "Product"), against defects in material or factory workmanship, subject to all terms and conditions stated herein. This warranty applies to the original purchaser of the product (hereinafter referred to as the "Customer") and is non-transferable without prior written consent from Bateman.

B. Warranty Coverage

All parts or structural component(s) (except for hydraulic hoses, hydraulic fittings, and electrical wires) are covered by this warranty which proves to be defective in material or workmanship and must have been used, maintained, and serviced as intended, in compliance with /as directed in all applicable guidelines and instructions as set forth in the product manual. This warranty applies for the following period(s) from the ship date:

All General Attachments:

- Twelve (12) months on structural components, pins, hydraulic cylinders, hydraulic motors and valves.
- Six (6) months on hydraulic hoses and fittings.

C. Labor and Claims

All warranty services shall be performed at the point of purchase of the product either by Bateman or by a Bateman Dealer using parts provided by Bateman.

Bateman reimburses, "in-house" charges only up to one-hundred and fifty (\$150) per hour. They do not cover travel time, mileage, transportation, troubleshooting time, other charges, cost of installation, or any liability for direct, indirect, consequential damages or delays resulting from the defect.

Transportation is included within the first thirty (30) days of the sale for defective parts. The Service Department may sometimes authorize a reimbursement without obtaining the parts but will ask for photos and supporting documents.



D. What is not Waranted

Bateman is not responsible for the following:

- Used products or components.
- Damage or defects caused by unauthorized repairs, modifications, or alterations.
- Normal wear and tear or damage resulting from improper maintenance, misuse, neglect, or accidents.
- Labor costs for diagnosis of defects or breakdowns not covered under warranty.
- Transportation, mileage, travel time, or associated costs.
- Premium labor charges (e.g., overtime) or additional services requested by the Customer.
- Products not specified under this coverage.
- Production losses or operating losses due to the time required to repair or replace the defective equipment or part.
- Bateman is not responsible for any repair work which does not have a preauthorization identification number.

E. Product Use and Operation

The product is designed and manufactured by Bateman for specific applications and must be operated by qualified and trained personnel in compliance with Bateman's manual(s), industry guidelines, and federal or state regulations. Unauthorized use or operation voids the warranty unless approved in writing by Bateman.

F. Warranty Service

In the event of a failure caused by a defect in material or factory workmanship covered by this warranty, the Customer shall:

- Notify Bateman or the Bateman Dealer immediately upon identifying the defect.
- Cease operation of the product unless authorized in writing by Bateman.

All warranty services must be preauthorized, with an identification number issued by Bateman's Warranty Department. The Customer must provide:

- Proof of defect (e.g., photos).
- The product's serial number.



**BATEMAN 2-YEAR
LIMITED WARRANTY
ALL GENERAL ATTACHMENTS**

If repairs are authorized:

- The Customer is responsible for returning defective parts "prepaid" to Bateman or the Dealer for evaluation.
- Bateman will repair or replace the defective parts and provide replacement parts free of charge, subject to verification.
- Transportation costs for parts or products to and from Bateman or the Dealer remain the sole responsibility of the Customer.

Failure to follow these procedures may result in the claim being denied.



CLAMSHELL BUCKETS

A. General Provisions

Bateman Manufacturing (hereinafter referred to as "Bateman") warrants its Clamshell Buckets, including attachments and related components (hereinafter referred to as the "Product"), against defects in material or factory workmanship, subject to all terms and conditions stated herein. This warranty applies to the original purchaser of the product (hereinafter referred to as the "Customer") and is non-transferable without prior written consent from Bateman.

B. Warranty Coverage

All parts or structural component(s) (except for hydraulic hoses, hydraulic fittings, and electrical wires) are covered by this warranty which proves to be defective in material or workmanship and must have been used, maintained, and serviced as intended, in compliance with /as directed in all applicable guidelines and instructions as set forth in the product manual. This warranty applies for the following period(s) from the ship date:

Clamshell Buckets:

- Twelve (12) months on structural components, pins, hydraulic cylinders, hydraulic motors and valves.
- Six (6) months on hydraulic hoses and fittings.

C. Labor and Claims

All warranty services shall be performed at the point of purchase of the product either by Bateman or by a Bateman Dealer using parts provided by Bateman.

Bateman reimburses, "in-house" charges only up to one-hundred and fifty (\$150) per hour. They do not cover travel time, mileage, transportation, troubleshooting time, other charges, cost of installation, or any liability for direct, indirect, consequential damages or delays resulting from the defect.

Transportation is included within the first thirty (30) days of the sale for defective parts. The Service Department may sometimes authorize a reimbursement without obtaining the parts but will ask for photos and supporting documents.



D. What is not Waranted

Bateman is not responsible for the following:

- Used products or components.
- Damage or defects caused by unauthorized repairs, modifications, or alterations.
- Normal wear and tear or damage resulting from improper maintenance, misuse, neglect, or accidents.
- Labor costs for diagnosis of defects or breakdowns not covered under warranty.
- Transportation, mileage, travel time, or associated costs.
- Premium labor charges (e.g., overtime) or additional services requested by the Customer.
- Products not specified under this coverage.
- Production losses or operating losses due to the time required to repair or replace the defective equipment or part.
- Bateman is not responsible for any repair work which does not have a preauthorization identification number.

E. Product Use and Operation

The product is designed and manufactured by Bateman for specific applications and must be operated by qualified and trained personnel in compliance with Bateman's manual(s), industry guidelines, and federal or state regulations. Unauthorized use or operation voids the warranty unless approved in writing by Bateman.

F. Warranty Service

In the event of a failure caused by a defect in material or factory workmanship covered by this warranty, the Customer shall:

- Notify Bateman or the Bateman Dealer immediately upon identifying the defect.
- Cease operation of the product unless authorized in writing by Bateman.

All warranty services must be preauthorized, with an identification number issued by Bateman's Warranty Department. The Customer must provide:

- Proof of defect (e.g., photos).
- The product's serial number.

If repairs are authorized:

- The Customer is responsible for returning defective parts "prepaid" to Bateman or the Dealer for evaluation.
- Bateman will repair or replace the defective parts and provide replacement parts free of charge, subject to verification.
- Transportation costs for parts or products to and from Bateman or the Dealer remain the sole responsibility of the Customer.

Failure to follow these procedures may result in the claim being denied.



FORESTRY PRODUCTS

A. General Provisions

Bateman Manufacturing (hereinafter referred to as "Bateman") warrants its Forestry Products, including attachments and related components (hereinafter referred to as the "Product"), against defects in material or factory workmanship, subject to all terms and conditions stated herein. This warranty applies to the original purchaser of the product (hereinafter referred to as the "Customer") and is non-transferable without prior written consent from Bateman.

B. Warranty Coverage

All parts or structural component(s) (except for hydraulic hoses, hydraulic fittings, and electrical wires) are covered by this warranty which proves to be defective in material or workmanship and must have been used, maintained, and serviced as intended, in compliance with /as directed in all applicable guidelines and instructions as set forth in the product manual. This warranty applies for the following period(s) from the ship date:

Forestry Products:

- Twelve (12) months on structural components, pins, hydraulic cylinders, hydraulic motors and valves.
- Six (6) months on hydraulic hoses and fittings.

C. Labor and Claims

All warranty services shall be performed at the point of purchase of the product either by Bateman or by a Bateman Dealer using parts provided by Bateman.

Bateman reimburses, "in-house" charges only up to one-hundred and fifty (\$150) per hour. They do not cover travel time, mileage, transportation, troubleshooting time, other charges, cost of installation, or any liability for direct, indirect, consequential damages or delays resulting from the defect.

Transportation is included within the first thirty (30) days of the sale for defective parts. The Service Department may sometimes authorize a reimbursement without obtaining the parts but will ask for photos and supporting documents.



D. What is not Waranted

Bateman is not responsible for the following:

- Used products or components.
- Damage or defects caused by unauthorized repairs, modifications, or alterations.
- Normal wear and tear or damage resulting from improper maintenance, misuse, neglect, or accidents.
- Labor costs for diagnosis of defects or breakdowns not covered under warranty.
- Transportation, mileage, travel time, or associated costs.
- Premium labor charges (e.g., overtime) or additional services requested by the Customer.
- Products not specified under this coverage.
- Production losses or operating losses due to the time required to repair or replace the defective equipment or part.
- Bateman is not responsible for any repair work which does not have a preauthorization identification number.

E. Product Use and Operation

The product is designed and manufactured by Bateman for specific applications and must be operated by qualified and trained personnel in compliance with Bateman's manual(s), industry guidelines, and federal or state regulations. Unauthorized use or operation voids the warranty unless approved in writing by Bateman.

F. Warranty Service

In the event of a failure caused by a defect in material or factory workmanship covered by this warranty, the Customer shall:

- Notify Bateman or the Bateman Dealer immediately upon identifying the defect.
- Cease operation of the product unless authorized in writing by Bateman.

All warranty services must be preauthorized, with an identification number issued by Bateman's Warranty Department. The Customer must provide:

- Proof of defect (e.g., photos).
- The product's serial number.

If repairs are authorized:

- The Customer is responsible for returning defective parts "prepaid" to Bateman or the Dealer for evaluation.
- Bateman will repair or replace the defective parts and provide replacement parts free of charge, subject to verification.
- Transportation costs for parts or products to and from Bateman or the Dealer remain the sole responsibility of the Customer.

Failure to follow these procedures may result in the claim being denied.



MAGNET GENERATOR SYSTEMS

A. General Provisions

Bateman Manufacturing (hereinafter referred to as "Bateman") warrants its Magnet Generator Systems, including attachments and related components (hereinafter referred to as the "Product"), against defects in material or factory workmanship, subject to all terms and conditions stated herein. This warranty applies to the original purchaser of the product (hereinafter referred to as the "Customer") and is non-transferable without prior written consent from Bateman.

B. Warranty Coverage

All parts or structural component(s) (except for hydraulic hoses, hydraulic fittings, and electrical wires) are covered by this warranty which proves to be defective in material or workmanship and must have been used, maintained, and serviced as intended, in compliance with /as directed in all applicable guidelines and instructions as set forth in the product manual. This warranty applies for the following period(s) from the ship date:

Magnet Generator Systems:

- Twenty-four (24) months on Generator and Controller.
- Twelve (12) months on electrical components (except for electrical wires, connectors, fuses and yellow box).
- Twelve (12) months on hydraulic pumps, motors and valves.
- Six (6) months on hydraulic hoses and fittings.

C. Labor and Claims

All warranty services shall be performed at the point of purchase of the product either by Bateman or by a Bateman Dealer using parts provided by Bateman.

Bateman reimburses, "in-house" charges only up to one-hundred and fifty (\$150) per hour. They do not cover travel time, mileage, transportation, troubleshooting time, other charges, cost of installation, or any liability for direct, indirect, consequential damages or delays resulting from the defect.

Transportation is included within the first thirty (30) days of the sale for defective parts. The Service Department may sometimes authorize a reimbursement without obtaining the parts but will ask for photos and supporting documents.



D. What is not Waranted

Bateman is not responsible for the following:

- Used products or components.
- Damage or defects caused by unauthorized repairs, modifications, or alterations.
- Normal wear and tear or damage resulting from improper maintenance, misuse, neglect, or accidents.
- Labor costs for diagnosis of defects or breakdowns not covered under warranty.
- Transportation, mileage, travel time, or associated costs.
- Premium labor charges (e.g., overtime) or additional services requested by the Customer.
- Products not specified under this coverage.
- Production losses or operating losses due to the time required to repair or replace the defective equipment or part.
- Bateman is not responsible for any repair work which does not have a preauthorization identification number.

E. Product Use and Operation

The product is designed and manufactured by Bateman for specific applications and must be operated by qualified and trained personnel in compliance with Bateman's manual(s), industry guidelines, and federal or state regulations. Unauthorized use or operation voids the warranty unless approved in writing by Bateman.

F. Warranty Service

In the event of a failure caused by a defect in material or factory workmanship covered by this warranty, the Customer shall:

- Notify Bateman or the Bateman Dealer immediately upon identifying the defect.
- Cease operation of the product unless authorized in writing by Bateman.

All warranty services must be preauthorized, with an identification number issued by Bateman's Warranty Department. The Customer must provide:

- Proof of defect (e.g., photos).
- The product's serial number.

If repairs are authorized:

- The Customer is responsible for returning defective parts "prepaid" to Bateman or the Dealer for evaluation.
- Bateman will repair or replace the defective parts and provide replacement parts free of charge, subject to verification.
- Transportation costs for parts or products to and from Bateman or the Dealer remain the sole responsibility of the Customer.

Failure to follow these procedures may result in the claim being denied.



REPLACEMENT & SPARE PARTS

A. General Provisions

Bateman Manufacturing (hereinafter referred to as "Bateman") warrants its Replacement and spare parts, including attachments and related components (hereinafter referred to as the "Product"), against defects in material or factory workmanship, subject to all terms and conditions stated herein. This warranty applies to the original purchaser of the product (hereinafter referred to as the "Customer") and is non-transferable without prior written consent from Bateman.

B. Warranty Coverage

All parts or structural component(s) (except for hydraulic hoses, hydraulic fittings, and electrical wires) are covered by this warranty which proves to be defective in material or workmanship and must have been used, maintained, and serviced as intended, in compliance with /as directed in all applicable guidelines and instructions as set forth in the product manual. This warranty applies for the following period(s) from the ship date:

Replacement & Spare Parts:

- 90 days on all replacement and spare parts.

C. Labor and Claims

All warranty services shall be performed at the point of purchase of the product either by Bateman or by a Bateman Dealer using parts provided by Bateman.

Bateman reimburses, "in-house" charges only up to one-hundred and fifty (\$150) per hour. They do not cover travel time, mileage, transportation, troubleshooting time, other charges, cost of installation, or any liability for direct, indirect, consequential damages or delays resulting from the defect.

Transportation is included within the first thirty (30) days of the sale for defective parts. The Service Department may sometimes authorize a reimbursement without obtaining the parts but will ask for photos and supporting documents.



BATEMAN 2-YEAR LIMITED WARRANTY REPLACEMENT & SPARE PARTS

D. What is not Waranted

Bateman is not responsible for the following:

- Used products or components.
- Damage or defects caused by unauthorized repairs, modifications, or alterations.
- Normal wear and tear or damage resulting from improper maintenance, misuse, neglect, or accidents.
- Labor costs for diagnosis of defects or breakdowns not covered under warranty.
- Transportation, mileage, travel time, or associated costs.
- Premium labor charges (e.g., overtime) or additional services requested by the Customer.
- Products not specified under this coverage.
- Production losses or operating losses due to the time required to repair or replace the defective equipment or part.
- Bateman is not responsible for any repair work which does not have a preauthorization identification number.

E. Product Use and Operation

The product is designed and manufactured by Bateman for specific applications and must be operated by qualified and trained personnel in compliance with Bateman's manual(s), industry guidelines, and federal or state regulations. Unauthorized use or operation voids the warranty unless approved in writing by Bateman.

F. Warranty Service

In the event of a failure caused by a defect in material or factory workmanship covered by this warranty, the Customer shall:

- Notify Bateman or the Bateman Dealer immediately upon identifying the defect.
- Cease operation of the product unless authorized in writing by Bateman.

All warranty services must be preauthorized, with an identification number issued by Bateman's Warranty Department. The Customer must provide:

- Proof of defect (e.g., photos).
- The product's serial number.

If repairs are authorized:

- The Customer is responsible for returning defective parts "prepaid" to Bateman or the Dealer for evaluation.
- Bateman will repair or replace the defective parts and provide replacement parts free of charge, subject to verification.
- Transportation costs for parts or products to and from Bateman or the Dealer remain the sole responsibility of the Customer.

Failure to follow these procedures may result in the claim being denied.



SCRAP & MAGGRAB ATTACHMENTS

A. General Provisions

Bateman Manufacturing (hereinafter referred to as "Bateman") warrants its Scrap and MagGrab attachments, including attachments and related components (hereinafter referred to as the "Product"), against defects in material or factory workmanship, subject to all terms and conditions stated herein. This warranty applies to the original purchaser of the product (hereinafter referred to as the "Customer") and is non-transferable without prior written consent from Bateman.

B. Warranty Coverage

All parts or structural component(s) (except for hydraulic hoses, hydraulic fittings, and electrical wires) are covered by this warranty which proves to be defective in material or workmanship and must have been used, maintained, and serviced as intended, in compliance with /as directed in all applicable guidelines and instructions as set forth in the product manual. This warranty applies for the following period(s) from the ship date:

Scrap & MagGrab Attachments:

- Twenty-four (24) months or 3000 hours on structural components, pins and hydraulic cylinders.
- Twelve (12) months on electrical slip (except for electrical wires).
- Twelve (12) months on hydraulic motors, and valves.
- Six (6) months on hydraulic hoses and fittings.

C. Labor and Claims

All warranty services shall be performed at the point of purchase of the product either by Bateman or by a Bateman Dealer using parts provided by Bateman.

Bateman reimburses, "in-house" charges only up to one-hundred and fifty (\$150) per hour. They do not cover travel time, mileage, transportation, troubleshooting time, other charges, cost of installation, or any liability for direct, indirect, consequential damages or delays resulting from the defect.

Transportation is included within the first thirty (30) days of the sale for defective parts. The Service Department may sometimes authorize a reimbursement without obtaining the parts but will ask for photos and supporting documents.



D. What is not Waranted

Bateman is not responsible for the following:

- Used products or components.
- Damage or defects caused by unauthorized repairs, modifications, or alterations.
- Normal wear and tear or damage resulting from improper maintenance, misuse, neglect, or accidents.
- Labor costs for diagnosis of defects or breakdowns not covered under warranty.
- Transportation, mileage, travel time, or associated costs.
- Premium labor charges (e.g., overtime) or additional services requested by the Customer.
- Products not specified under this coverage.
- Production losses or operating losses due to the time required to repair or replace the defective equipment or part.
- Bateman is not responsible for any repair work which does not have a preauthorization identification number.

E. Product Use and Operation

The product is designed and manufactured by Bateman for specific applications and must be operated by qualified and trained personnel in compliance with Bateman's manual(s), industry guidelines, and federal or state regulations. Unauthorized use or operation voids the warranty unless approved in writing by Bateman.

F. Warranty Service

In the event of a failure caused by a defect in material or factory workmanship covered by this warranty, the Customer shall:

- Notify Bateman or the Bateman Dealer immediately upon identifying the defect.
- Cease operation of the product unless authorized in writing by Bateman.

All warranty services must be preauthorized, with an identification number issued by Bateman's Warranty Department. The Customer must provide:

- Proof of defect (e.g., photos).
- The product's serial number.

If repairs are authorized:

- The Customer is responsible for returning defective parts "prepaid" to Bateman or the Dealer for evaluation.
- Bateman will repair or replace the defective parts and provide replacement parts free of charge, subject to verification.
- Transportation costs for parts or products to and from Bateman or the Dealer remain the sole responsibility of the Customer.

Failure to follow these procedures may result in the claim being denied.



SERVICE PARTS

A. General Provisions

Bateman Manufacturing (hereinafter referred to as "Bateman") warrants its Service parts, including attachments and related components (hereinafter referred to as the "Product"), against defects in material or factory workmanship, subject to all terms and conditions stated herein. This warranty applies to the original purchaser of the product (hereinafter referred to as the "Customer") and is non-transferable without prior written consent from Bateman.

B. Warranty Coverage

All parts or structural component(s) (except for hydraulic hoses, hydraulic fittings, and electrical wires) are covered by this warranty which proves to be defective in material or workmanship and must have been used, maintained, and serviced as intended, in compliance with /as directed in all applicable guidelines and instructions as set forth in the product manual. This warranty applies for the following period(s) from the ship date:

Service Parts:

- 90 days on all service parts and components.

C. Labor and Claims

All warranty services shall be performed at the point of purchase of the product either by Bateman or by a Bateman Dealer using parts provided by Bateman.

Bateman reimburses, "in-house" charges only up to one-hundred and fifty (\$150) per hour. They do not cover travel time, mileage, transportation, troubleshooting time, other charges, cost of installation, or any liability for direct, indirect, consequential damages or delays resulting from the defect.

Transportation is included within the first thirty (30) days of the sale for defective parts. The Service Department may sometimes authorize a reimbursement without obtaining the parts but will ask for photos and supporting documents.



D. What is not Waranted

Bateman is not responsible for the following:

- Used products or components.
- Damage or defects caused by unauthorized repairs, modifications, or alterations.
- Normal wear and tear or damage resulting from improper maintenance, misuse, neglect, or accidents.
- Labor costs for diagnosis of defects or breakdowns not covered under warranty.
- Transportation, mileage, travel time, or associated costs.
- Premium labor charges (e.g., overtime) or additional services requested by the Customer.
- Products not specified under this coverage.
- Production losses or operating losses due to the time required to repair or replace the defective equipment or part.
- Bateman is not responsible for any repair work which does not have a preauthorization identification number.

E. Product Use and Operation

The product is designed and manufactured by Bateman for specific applications and must be operated by qualified and trained personnel in compliance with Bateman's manual(s), industry guidelines, and federal or state regulations. Unauthorized use or operation voids the warranty unless approved in writing by Bateman.

F. Warranty Service

In the event of a failure caused by a defect in material or factory workmanship covered by this warranty, the Customer shall:

- Notify Bateman or the Bateman Dealer immediately upon identifying the defect.
- Cease operation of the product unless authorized in writing by Bateman.

All warranty services must be preauthorized, with an identification number issued by Bateman's Warranty Department. The Customer must provide:

- Proof of defect (e.g., photos).
- The product's serial number.

If repairs are authorized:

- The Customer is responsible for returning defective parts "prepaid" to Bateman or the Dealer for evaluation.
- Bateman will repair or replace the defective parts and provide replacement parts free of charge, subject to verification.
- Transportation costs for parts or products to and from Bateman or the Dealer remain the sole responsibility of the Customer.

Failure to follow these procedures may result in the claim being denied.



SHIPS GEAR GRAPPLES

A. General Provisions

Bateman Manufacturing (hereinafter referred to as "Bateman") warrants its Ships Gear Grapples, including attachments and related components (hereinafter referred to as the "Product"), against defects in material or factory workmanship, subject to all terms and conditions stated herein. This warranty applies to the original purchaser of the product (hereinafter referred to as the "Customer") and is non-transferable without prior written consent from Bateman.

B. Warranty Coverage

All parts or structural component(s) (except for hydraulic hoses, hydraulic fittings, and electrical wires) are covered by this warranty which proves to be defective in material or workmanship and must have been used, maintained, and serviced as intended, in compliance with /as directed in all applicable guidelines and instructions as set forth in the product manual. This warranty applies for the following period(s) from the ship date:

Ships Gear Grapples:

- Twelve (12) months on structural components, pins, hydraulic cylinders, hydraulic motors and valves.
- Six (6) months on hydraulic hoses and fittings.
- Engine warranty covered by manufacturer.

C. Labor and Claims

All warranty services shall be performed at the point of purchase of the product either by Bateman or by a Bateman Dealer using parts provided by Bateman.

Bateman reimburses, "in-house" charges only up to one-hundred and fifty (\$150) per hour. They do not cover travel time, mileage, transportation, troubleshooting time, other charges, cost of installation, or any liability for direct, indirect, consequential damages or delays resulting from the defect.

Transportation is included within the first thirty (30) days of the sale for defective parts. The Service Department may sometimes authorize a reimbursement without obtaining the parts but will ask for photos and supporting documents.



D. What is not Waranted

Bateman is not responsible for the following:

- Used products or components.
- Damage or defects caused by unauthorized repairs, modifications, or alterations.
- Normal wear and tear or damage resulting from improper maintenance, misuse, neglect, or accidents.
- Labor costs for diagnosis of defects or breakdowns not covered under warranty.
- Transportation, mileage, travel time, or associated costs.
- Premium labor charges (e.g., overtime) or additional services requested by the Customer.
- Products not specified under this coverage.
- Production losses or operating losses due to the time required to repair or replace the defective equipment or part.
- Bateman is not responsible for any repair work which does not have a preauthorization identification number.

E. Product Use and Operation

The product is designed and manufactured by Bateman for specific applications and must be operated by qualified and trained personnel in compliance with Bateman's manual(s), industry guidelines, and federal or state regulations. Unauthorized use or operation voids the warranty unless approved in writing by Bateman.

F. Warranty Service

In the event of a failure caused by a defect in material or factory workmanship covered by this warranty, the Customer shall:

- Notify Bateman or the Bateman Dealer immediately upon identifying the defect.
- Cease operation of the product unless authorized in writing by Bateman.

All warranty services must be preauthorized, with an identification number issued by Bateman's Warranty Department. The Customer must provide:

- Proof of defect (e.g., photos).
- The product's serial number.

If repairs are authorized:

- The Customer is responsible for returning defective parts "prepaid" to Bateman or the Dealer for evaluation.
- Bateman will repair or replace the defective parts and provide replacement parts free of charge, subject to verification.
- Transportation costs for parts or products to and from Bateman or the Dealer remain the sole responsibility of the Customer.

Failure to follow these procedures may result in the claim being denied.